

FIG. 2

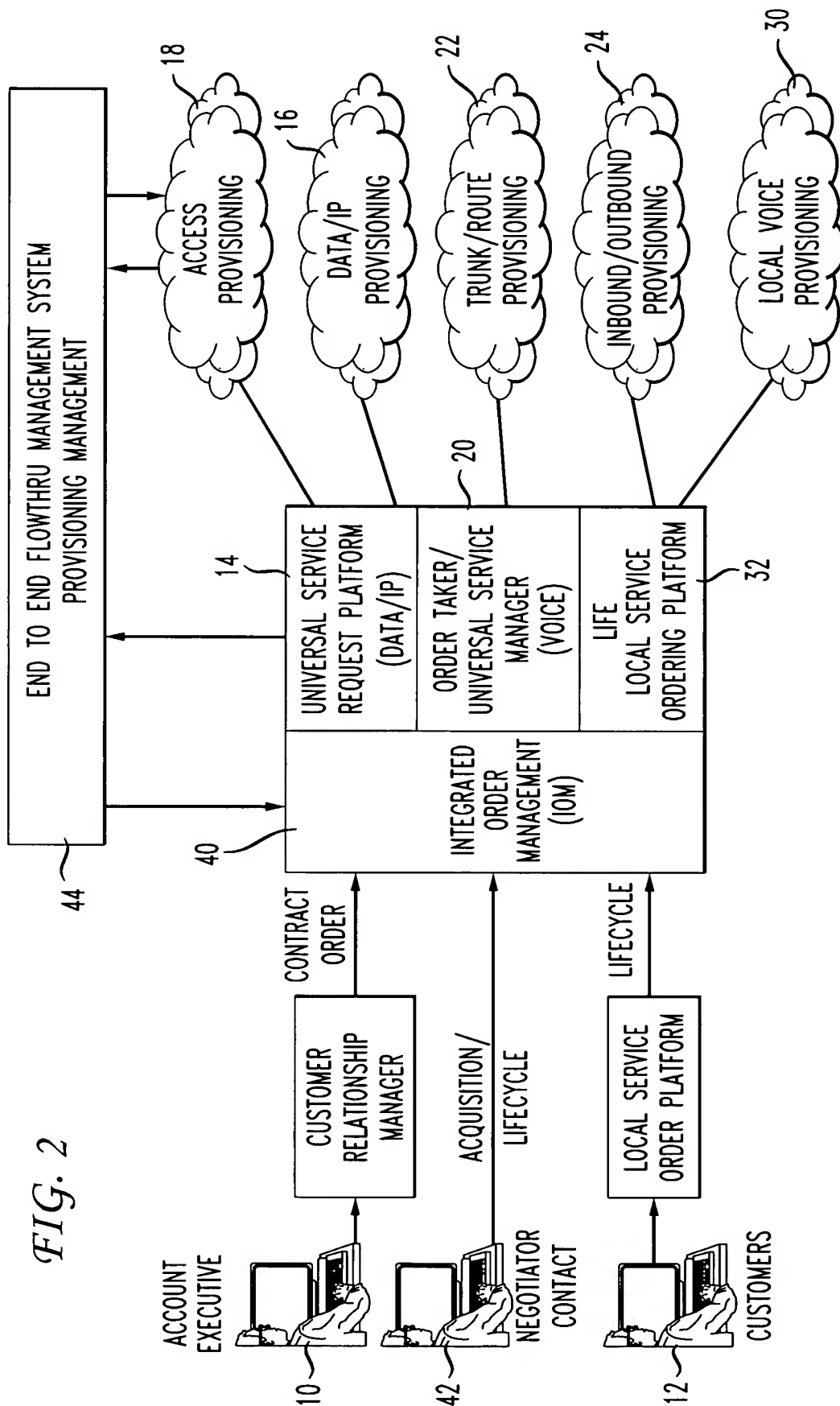
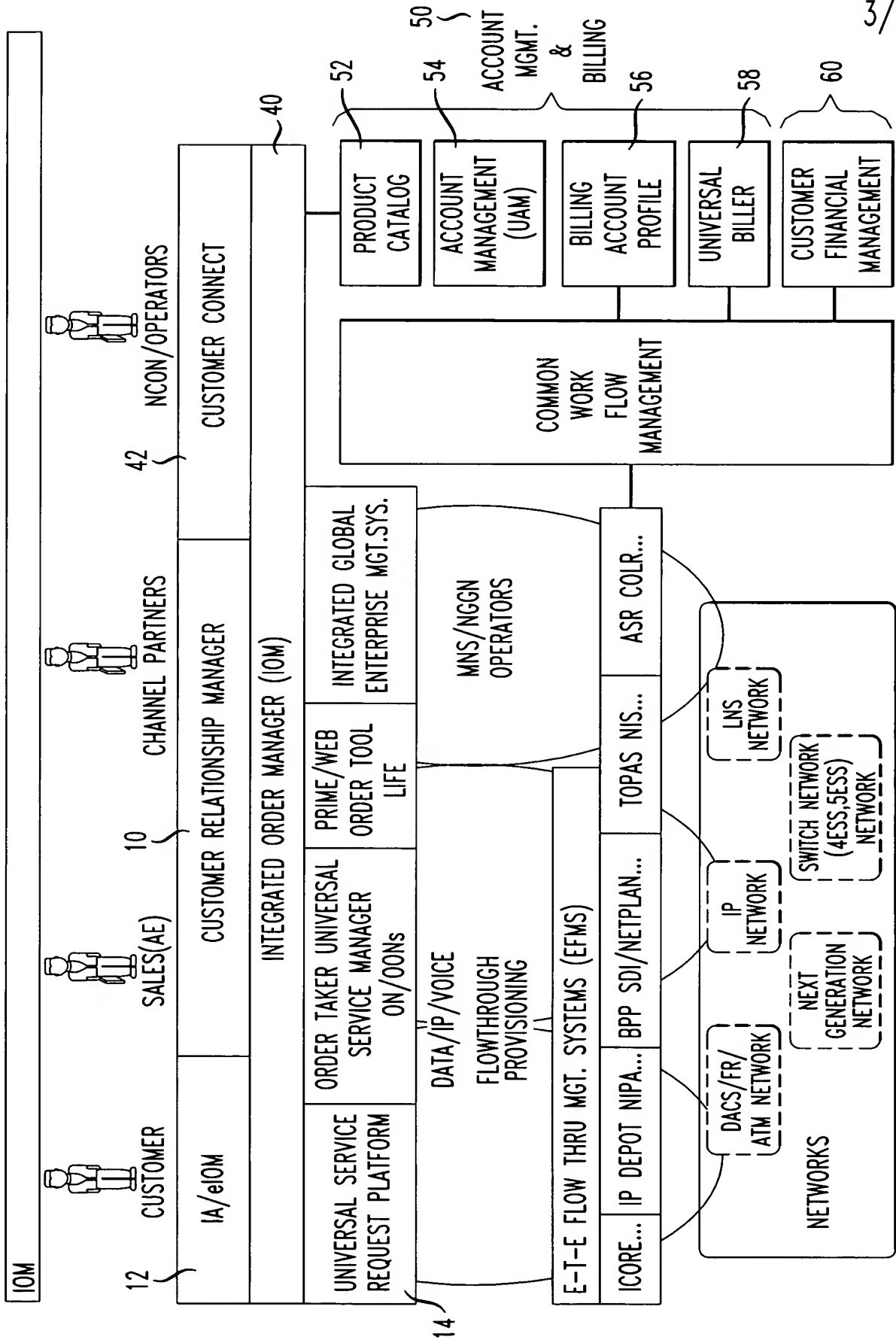


FIG. 3



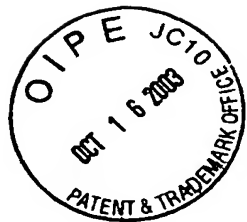


FIG. 4

Integrated Ordering Manager (IOM)												-	☐	X	
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss				
AT&T Business				CRM Data Gathering											
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help											
Tue. Aug 13 17:22:54 EDT 2002 User ID: 9820337												View Cart			
Account			<h2>Frame Relay Product Catalog</h2> <p>Please select one product:</p> <div><div>Partial Order</div><div><input type="radio"/> New T1.5 with M24 Access</div><div><input type="radio"/> New FR Port</div><div><input type="radio"/> New FR PVC</div></div> <div><div>Partial Order</div><div><input type="radio"/> New FR Port</div><div>* Country <input type="text"/></div><div><input type="radio"/> New Fr PVC</div></div>												

Domestic Frame Relay

Express Order

62 — ☒ Access, Port, PVC Express Ordering

☐ Access, Port Express Ordering

☐ PVC/SIW PVC Express Ordering

International Frame Relay

NEXT ▶

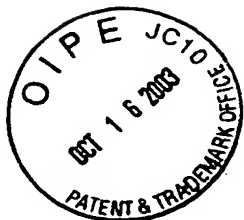


FIG. 5

Integrated Ordering Manager (IOM)										-	□	X
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss	
AT&T Business				CRM Data Gathering								
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help								
Tue. Aug 13 17:25:08 EDT 2002 User ID: 9820337										View Cart		
Account		Add New Relay Access, Port, PVC Page 1 of 6										
▷ Search		Select Account Information										
Order		Select the Account for the order if it is not correct. Note: Fields marked with a black asterisk(*) are required.										
▷ New Service		MCN/AT&T										
▷ Frame Relay		* This order is being placed for:										
▷ ATM		Customer# GRC SOC Name										
▷ Private Line		720880 000 NE 3COM										
▷ Dedicated Voice		* Select Contract/CAPN: 98103001 62										
▷ Switched Voice		* Enter the Technical Contact who can answer questions from										
▷ Change Service		AT&T about the order.										
▷ Disconnect Service		The Technical Contact's Email address and/or Fax number is required.										
Open		◎ Select Existing Name: Jan Bogdanovich										
▷ Project/ Cart		○ Enter New Name:										
▷		* Phone: 508 - 323 - 1126 **										
Project Management		Email: jan_bogdanovich@3Com.com										
▷		Fax: - - **										
▷		64										
View		◀ Back NEXT ▶ Cancel										
▷ Inventory												
▷ Report												
▷ Status												
▽ Profile												
Help												
▷												
▷ Outbound Switched Voice Training												

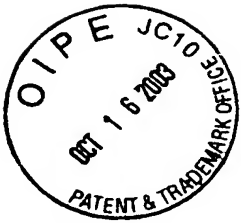


FIG. 6

Integrated Ordering Manager (IOM)												-	□	X	
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss				
AT&T Business				CRM Data Gathering											
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help											
Tue. Aug 13 17:27:01 EDT 2002				User ID: 9820337								View Cart			
Account		Enter Port Information										Add New Relay Access, Port, PVC Page 2 of 6			
▷ Search															
Order															
▽ New Service															
▷ Frame Relay															
▷ ATM															
▷ Private Line															
▷ Dedicated Voice															
▷ Switched Voice															
▷ Change Service															
▷ Disconnect Service															
Open															
▷ Project/ Cart															
▷															
Project Management															
▷															
▷															
View															
▷ Inventory															
▷ Report															
▷ Status															
▽ Profile															
Help															
▷															
▷ Outbound Switched Voice Training															

Port Bill TO

* Select a Port Speed: 64K (1 Channel on a T1.5 W/M24) ▾

* Select a Protocol: LMI ▾ 68 66

* Enter your Port Alias or Port DLCI:

Port Alias: new port (Name to use on future reports)

Port DLCI: | (If Blank, one will be assigned. Range 16 to 1007)

◀ Back NEXT ▶ Cancel

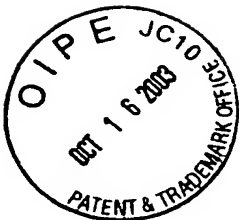


FIG. 7

Integrated Ordering Manager (IOM)												-	☐	X	
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss				
AT&T Business				CRM Data Gathering											
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help											
Tue. Aug 13 17:28:15 EDT 2002 User ID: 9820337												View Cart			
Account		Enter Access Information										Add New Relay Access, Port, PVC Page 3 of 6			
▷ Search															
Order															
▽ New Service															
▷ Frame Relay															
▷ ATM															
▷ Private Line															
▷ Dedicated Voice															
▷ Switched Voice															
▷ Change Service															
▷ Disconnect Service															
Open															
▷ Project/ Cart															
▷															
Project Management															
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▷															
View															
▷ Inventory															
▷ Report															
▷ Status															
▽ Profile															
Help															
▷															
▷ Outbound Switched Voice Training															

The speed you selected requires T1.5 With M24

* Do you want to search for an existing T1.5 With M24

☐ Yes, Search for an existing T1.5 With M24

☒ No, Order a New T1.5 With M24.

* No Channels selected.

* Select a Jack Type: (We recommend SINGLE_CKT)

* Use AT&T Preferred Access Provider?

☒ Yes

☐ No (Note: Selecting "No" may incur extra charges)

Special Installation Instructions (i.e.: Call first before coming):

Special Characters are not allowed and you can not exceed 143 Characters.

70

Important: Inside wiring is your company's responsibility.

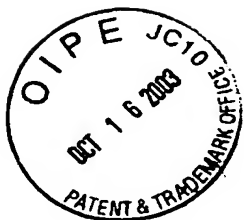


FIG. 8

Integrated Ordering Manager (IOM)										-		X	
Back	Forward	Stop	Refresh	Home	Search	Favorites	History	Mail	Print	Edit	Discuss		
AT&T Business				CRM Data Gathering									
Integrated Order Manager (IOM)				Home Interactive Advantage Write Us Close Help									
Tue. Aug 13 17:34:27 EDT 2002 User ID: 9820337										View Cart			
Account		Enter Local Information										Add New Relay Access, Port, PVC Page 4 of 6	
▷ Search													
Order													
▷ New Service													
▷ Frame Relay													
▷ ATM													
▷ Private Line													
▷ Dedicated Voice													
▷ Switched Voice													
▷ Change Service													
▷ Disconnect Service													
Open													
▷ Project/ Cart													
▷													
Project Management													
▷													
▷													
View													
▷ Inventory													
▷ Report													
▷ Status													
▽ Profile													
Help													
▷													
▷ Outbound Switched Voice Training													

* Has Service been installed at the port's location?

☒ No, it is a new location

☐ Yes, it is an existing location

Location Address

☒ Existing Name: ▾

☐ New Name: ▾

* Street:

Building:

* Room: Suite:

* City: *Floor:

* Country: ▾ * State: ▾ *Zip

Local Contact

* Contact Name: * Contact Phone: - - **

Contact Email: * Local Area Code and Exchange: -